



GALEN NATURAL PROGRESSION COURSE BOOKING FORM

Please sign both sections and return to:
Galen Therapy Centre, Mill House, Coolham, West Sussex RH13 8GR

PROVIDER	
Name:	Elisabeth Pope
Address:	Mill House Coolham Nr Horsham West Sussex RH13 8GR
Telephone No:	0845 3751767/ 01403 823300 between 6.00 - 7.00 p.m.
CUSTOMER	
Name:	
Address:	
Telephone No:	
Course Title:	
Date of commencement:	
Time of course:	



I, Elisabeth Pope, offer to provide the Course (as described in this Booking Form) to the Customer on the following terms.

DEFINITIONS

"Course" means the Galen Natural Progression Course provided by the Provider to the Customer at the Venue, in return for the Course Fee;

"Course Date" means;.....

"Course Fee" means the total sum ofby the Customer to the Provider;

"Dog" means the Customer's dog or other dogs of people attending the Course;

"Venue" means the **Galen Natural Progression, London Road, Bolney West Sussex, RH17 5PY**

1. THE COURSE

- 1.1 The Provider will use reasonable skill and care in the provision of the Course.
- 1.2 The Customer will attend the Course with their Dog.
- 1.3 The Provider does not make any commitment to the Customer that the content of the Course will meet any specific requirements that the Customer may have. The Provider expects the Customer to take reasonable steps to verify that the Course will meet their requirements and the needs of their Dog. Furthermore, the Provider does not make any commitment to the Customer that the Customer and their Dog will obtain any particular results from the receipt of the Course.
- 1.4 The Provider reserves the right to refuse to provide the Course if the Dog becomes unmanageable, in any way, including (but not limited to) situations when the Dog becomes aggressive or unruly.
- 1.5 The Customer shall supply suitable collars or harnesses and leads and, when necessary, muzzles for the Dog and any coats or other accessories which the Customer wishes to be used. The Customer must also provide the Dog's own water and food containers, water and food, in order to maintain the consistency of the Dog's health.
- 1.6 **The Customer will be responsible for the Dog at all times** and will feed and water the Dog during the Course. The Customer will also be responsible for ensuring that the Dog is sufficiently healthy for the Course to be undertaken.
- 1.7 **The Customer will ensure the dog is on the lead at all times whilst on the premises unless advised not to when undergoing training.**
- 1.8 The Customer shall inform the Provider fully of any characteristics of the Dog which need to be known for handling and care of the Dog during the Course.
- 1.9 The Course will commence atat the Venue and will finish at.....

2. PAYMENT

3. ***The Customer shall pay the sum stated or agreed to secure their place on the Course, which shall be submitted with this completed and signed Booking Form.***

4. CANCELLATION

- 4.1 The Provider may cancel the Course at any time up to 7 days prior to the Course Date. If the Provider cancels the Course, then all Course Fees paid by the Customer will be refunded to them.
- 4.2 The Customer may cancel the Course up to 7 days prior to the Course Date. If the Customer cancels the Course, then the customer had an opportunity to re-book subsequent dates.
- 4.3 If a Course is cancelled, an alternative Course Date may be offered to the Customer at the absolute discretion of the Provider.
- 4.4 If the Customer books the Course and does not cancel the Course, but in any event does not attend the Course, then the full Course Fee will be payable by the Customer to the Provider within 7 days of the Course Date.

5. LIABILITY

- 5.1 ***The Provider shall have no liability to the Customer for any claim in respect of the Dog.***
- 5.2 The Customer undertakes the course with their own Dog at their own risk.
- 5.3 The Provider will have no liability or responsibility for accidents or fights which may break out between the Dogs during the Course and/or whilst at the Venue.
- 5.4 The Provider shall not be responsible to the Customer in the event that the Course cannot be provided due to an event beyond the Provider's reasonable control, which include (but is not limited to) events such as fire, flood, storm, strikes or other industrial action, failure of telecommunication services, war, riot or the actions of any government or public body. In the event that the Provider is prevented from running the



Course by such an event, the Provider will take all reasonable steps to try and provide the Course to the Customer as soon as is reasonably practicable.

- 5.5 The Provider makes no representations or warranties, express or implied, as to the accuracy or effectiveness of the Course and the Customer acknowledges this.
- 5.6 The Provider shall have no liability whatsoever with respect to the appropriateness or reliance upon the Course by the Customer.
- 5.7 Whilst every effort is made to help and improve the well being of the Dog, the Provider shall have no liability for any accident or illness arising from the massage therapy conducted on the Dog, either during or following the Course.

6. GENERAL PROVISIONS

- 6.1 This Booking Form contains all the terms agreed between the parties except for such variations as shall be agreed in writing by the parties.
- 6.2 This Booking Form shall be governed and construed in accordance with the laws of England and Wales and the parties consent to the exclusive jurisdiction of the English Courts.

AGREED by the parties

Signed.....Elisabeth Pope

Date.....

Signed.....Customer

Date.....