



Enriching the lives of dogs.

INTRODUCTION TO CANINE MASSAGE WORKSHOP BOOKING FORM

Please sign and return to:

Galen Therapy Centre, The Paddocks, London Road, Bolney, RH17 5PY or scan and email to lucie@caninetherapy.co.uk

| <i>PROVIDER</i> | |
|---|---|
| Name: | Julia Robertson – Galen Therapy Centre |
| Address: | Galen Therapy Centre The Paddocks, London Road, Bolney RH17 5PY |
| Telephone No: | 01444 881027 |
| Venue where workshop held: | Galen Therapy Centre 10.00 a.m. to 4.00 – 4.30 p.m. |
| <i>CUSTOMER</i> | |
| Name: (Please write your name how you would like it to appear on the certificate!) | |
| Address: | |
| Telephone No: | |
| Email Address: | |
| How did you hear about us? | |



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I, JULIA ROBERTSON, offer to provide the Canine Massage Therapy Course (as described in this Booking Form) to the Customer on the following terms.

DEFINITIONS

"Course" means the workshop provided by the Provider to the Customer at the Venue, in return for the Course Fee;

"Course Date" means; 16th February 2018

"Course Fee" means the total sum of £125 payable by the Customer to the Provider;

"Dog" means the Customer's dog or other dogs of people attending the Course;

"Venue" means Main Hall, Rawson Hall, The Street, Bolney, West Sussex RH17 5PF.

1. THE COURSE

1.1 The Provider will use reasonable skill and care in the provision of the Course.

1.2 The Customer will attend the Course with their Dog.

1.3 The Provider does not make any commitment to the Customer that the content of the Course will meet any specific requirements that the Customer may have. The Provider expects the Customer to take reasonable steps to verify that the Course will meet their requirements and the needs of their Dog. Furthermore, the Provider does not make any commitment to the Customer that the Customer and their Dog will obtain any particular results from the receipt of the Course.

1.4 The Provider reserves the right to refuse to provide the Course if the Dog becomes unmanageable, in any way, including (but not limited to) situations when the Dog becomes aggressive or unruly.

1.5 The Customer shall supply suitable collars or harnesses and leads and, when necessary, muzzles for the Dog and any coats or other accessories which the Customer wishes to be used. The Customer will also supply their own blanket or suitable item for the Dog to lie on during the Course. The Customer must also provide the Dog's own water and food containers, water and food, in order to maintain the consistency of the Dog's health.

1.6 The Customer will be responsible for the Dog at all times and will feed and water the Dog during the Course. The Customer will also be responsible for ensuring that the Dog is sufficiently healthy for the Course to be undertaken.

1.7 The Customer shall inform the Provider fully of any characteristics of the Dog which need to be known for handling and care of the Dog during the Course.

1.8 The Provider will supply the Customer with tea and coffee refreshments NOT including lunch during the Course. The cost of tea and coffee refreshments are included in the Course Fee.

1.9 The Course will commence at 10 a.m. at the Venue and will finish at 4 p.m. to 4.30 p.m.

2. PAYMENT

2.1 *The Customer shall pay the course fee to the Provider to secure their place on the Course, which shall be submitted with this completed and signed Booking Form. The course cost is non-refundable in the event that the Course is cancelled by the Customer in accordance with Clause 3.2.*

2.2 All Course Fees are payable to "Galen Therapy Centre".

3. CANCELLATION

3.1 The Provider may cancel the Course at any time up to 7 days prior to the Course Date. If the Provider cancels the Course, then all Course Fees paid by the Customer will be refunded to them.

3.2 The Customer may cancel the Course up to 7 days prior to the Course Date. If the Customer cancels the Course, then the course cost paid will not be refunded.

3.3 If a Course is cancelled, an alternative Course Date may be offered to the Customer at the absolute discretion of the Provider.

3.4 If the Customer books the Course and does not cancel the Course, but in any event does not attend the Course, then the full Course Fee will be held by the Customer to the Provider within 7 days of the Course Date.

4. LIABILITY

4.1 *The Provider shall have no liability to the Customer for any claim in respect of the Dog.*

4.2 The Customer undertakes the course with their own Dog at their own risk.

4.3 The Provider will have no liability or responsibility for accidents or fights which may break out between the Dogs during the Course and/or whilst at the Venue.



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- 4.4 The Provider shall not be responsible to the Customer in the event that the Course cannot be provided due to an event beyond the Provider's reasonable control, which include (but is not limited to) events such as fire, flood, storm, strikes or other industrial action, failure of telecommunication services, war, riot or the actions of any government or public body. In the event that the Provider is prevented from running the Course by such an event, the Provider will take all reasonable steps to try and provide the Course to the Customer as soon as is reasonably practicable.
- 4.5 The Provider makes no representations or warranties, express or implied, as to the accuracy or effectiveness of the Course and the Customer acknowledges this.
- 4.6 The Provider shall have no liability whatsoever with respect to the appropriateness or reliance upon the Course by the Customer.
- 4.7 Whilst every effort is made to help and improve the well being of the Dog, the Provider shall have no liability for any accident or illness arising from the massage therapy conducted on the Dog, either during or following the Course.

5. GENERAL PROVISIONS

- 5.1 This Booking Form contains all the terms agreed between the parties except for such variations as shall be agreed in writing by the parties.
- 5.2 This Booking Form shall be governed and construed in accordance with the laws of England and Wales and the parties consent to the exclusive jurisdiction of the English Courts.

AGREED by the parties

Signed.....Julia Robertson (Provider)

Date.....

Signed.....Customer

Date.....